

# Making Space For A Resilient Future

Key Findings Of The 2021 Indoor Occupants Pulse Point Survey

Preparing workspaces for returning workers isn't just about COVID-related safety improvements.

**86%**

of respondents expect to feel very or somewhat safe in their workspace when they return to work.

**83%**

of respondents expect to feel that their workspace will be prepared and adaptable for future events such as another pandemic or the changing climate.

**84%**

of respondents expect to feel that their workspace will be an environment which is supportive of the well-being of people.

Addressing indoor workspace should move beyond just fixing pandemic-related health and safety concerns toward approaches that are more holistic in nature.

Workspaces can and should be prepared to be safe and healthy, supportive of well-being, and adaptable for the future.

Factors important to creating resilient workspaces	Very important	Overall importance
Regular cleaning and disinfecting regimens	77%	97%
Air ventilation that can kill germs	65%	92%
Purified air	59%	88%
Layout allows for social distancing	53%	88%
Touchless faucets	53%	85%
Tech disinfects surfaces and air	50%	86%
Space for group collaboration	49%	88%
Access to outdoors	49%	86%
Germ-resistant walls and surfaces	45%	80%
Lots of natural light	42%	84%
Windows that open	42%	76%
Windows that keep out heat	41%	80%

## Concerns of employees lessen as a result of the "lived experience."



Employees who have been remote demonstrate a **16%** higher level of concern about the health of others in the workspace than those who are already on-site or who never left their workspace.

Similarly, remote employees are **22%** more concerned about social distancing than those who are already on-site or who never left their workspace.

And lastly, remote employees are **19%** more concerned about the indoor environments themselves (air quality and surfaces).

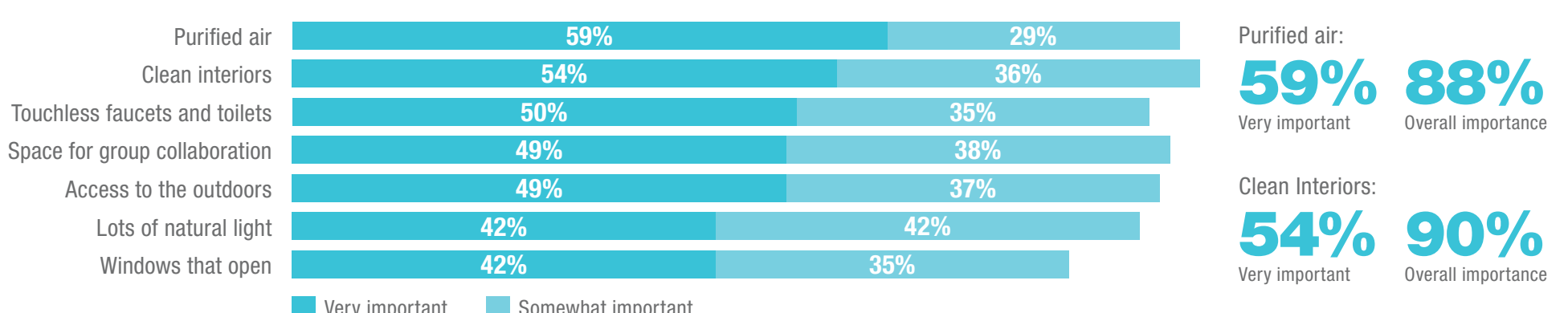
Level of concern	Concerned about health of others in workspace			Concerned about # people, social distancing in workspace			Concerned about indoor environment itself (air quality, surfaces)		
	Very	Some	Concern	Very	Some	Concern	Very	Some	Concern
Total occupants	32%	43%	75%	29%	36%	65%	29%	36%	65%
Working on-site	28%	40%	67%	25%	30%	55%	25%	32%	57%
Working remotely	37%	46%	83%	34%	43%	77%	38%	38%	76%
Difference	9%	6%	16%	9%	13%	22%	13%	6%	19%



Volatility and ongoing changes to spaces caused by pandemics, climate change and more, are here to stay, but working safely and comfortably within indoor environments is possible.



What makes a workspace safer can also make it healthier, more sustainable, and better for total well-being.



To learn more about sustainability at AWI and our 2030 commitments visit [armstrongceilings.com/sustainability](https://armstrongceilings.com/sustainability). For more information on Armstrong solutions to create healthier spaces, visit [healthyspaces.com](https://healthyspaces.com).